

# **ENROLMENT FORM**

Please complete and forward your application on to:

In Person or by Mail: By e-mail: info@warwick.edu.au

Sydney: LG 320 Harris St. Pyrmont NSW 2009 (Entrance via Allen St.)

Brisbane: L3, 316 Adelaide St, Brisbane QLD 4000

For more details, please call: +61 2 9211 8838 | +61 7 3051 0092

# **PART A: PERSONAL DETAILS**

Choose your campus		<b>○</b> Sydney	○ Brisbane
USI:			
Title: OMr. OMs. OM	1rs. OOther:	Gender:	O Male O Female
First Name:			
Last Name:			
Date of Birth:		Nationality:	
Passport No:		Expires on:	
Australian Address:			
Suburb:		State:	Postcode:
Phone Number:			
Email Address:			
Overseas Address (Must be	e applicant's add	dress):	
Postcode:	Country:		
Emergency Contact Name	2:		
Relationship:		Mobile Phone:	
Email Address:			

# **PART B: VISA DETAILS**

Are you currentl	y residing in Australia	?	○ Yes	○ No
Which visa type	do you plan to study	under at Warwick In	stitute of Au	stralia ?
O Student	O Tourist/Visitor	O Working Holida	y Oth	er
Are you lodging	your visa application	in Australia?	O Yes	○ No
If no, please spe	cify : City:	Country:		
Has your visa be	en cancelled / refuse	d before?	○ Yes	○ No
Number of Depe	endants:			

# **PART C: OVERSEAS STUDENT HEALTH COVER**

B (00116)2	O 1/2-	O N .
Do you require Overseas Student Health Cover (OSHC)?	○ Yes	○ No

# PART D: ACCOMMODATION & AIRPORT PICK-UP

Do you require accommodation to be organised?			○ Yes	○No
○ Homestay	O Single Room	○ Share Room	O Student R	esidence
If accommodation is to you with the letter	required, you must complet of offer.	e an Accommodation App	lication Form, this v	will be sent
Do you require a	airport transfer on a	rrival ? (AUD\$200 One-v	way) O Yes	○ No

# **PART E: CURRENT ENGLISH LEVEL**

Have you ever completed and (IELTS , TOEFL, TOEIC, Cambridge Tests	y of the following English test. s, PTE)	s? O Yes	O No
Name of Test:	Year of Test:	Test Score:	

# **PART F: COURSE SELECTION**

Sydney and Brisbane Campus	Duration	CRICOS Code
O FSK10213 Certificate I in Skills for Vocational Pathways	26 Weeks	098074E
O FSK20113 Certificate II in Skills for Work and Vocational Pathways	26 Weeks	098075D
O BSB20115 Certificate II in Business	26 Weeks	098076C
O BSB30115 Certificate III in Business	26 Weeks	098077B
O BSB40215 Certificate IV in Business	26 Weeks	089902D
O BSB50215 Diploma of Business	52 Weeks	087200F
O BSB60215 Advanced Diploma of Business	52 Weeks	087482B
O BSB51415 Diploma of Project Management	52 Weeks	088277K
O BSB61218 Advanced Diploma of Program Management	52 Weeks	098973C

Sydney Campus ON	LY	Duration	CRICOS Code
O BSB61015 Advar	nced Diploma of Leadership nt	52 Weeks	088279G
O BSB42415 Certif Communication	icate IV in Marketing and	52 Weeks	094480A
O BSB52415 Diplor	ma of Marketing and Communication	78 Weeks	094479E
O BSB61315 Advar Communication	nced Diploma of Marketing and	78 Weeks	094481M
O ICT50718 Diplor	na of Software Development	104 Weeks	099773C
O ICT50818 Diplor	na of Systems Analysis and Design	104 Weeks	099756D
O ICT60215 Advan	ced Diploma of Network Security	52 Weeks	086741G
O ICT50615 Diplor	na of Website Development	52 weeks	096531A

Preferred Starting Date:	Other: / /		
2020 Intakes	2021 Intakes	2022 Intakes	
O6 January	O 11 January	○ 10 January	
O 06 April	O 12 April	O 11 April	
O 06 July	O 12 July	O 11 July	
O 06 October	O 11 October	O 10 October	

# **PART G: EDUCATION & EXPERIENCE**

AIII O. EDOGATION & EXI EMENT	-	
Do you intend to claim recognition of prior learning towards this course?	○ Yes	○ No
Have you enrolled in a similar course elsewhere?	○ Yes	O No
Have you been employed in the area covered by the course applied for?	○ Yes	○ No

(If your answer is 'Yes' on any of these questions, you may be eligible for Recognition of Prior Learning. Please contact us for further information and attached certified copies of any relevant documents.)

PART H: ENTRY REQU	IREMENTS
What is your Highest COMPLETED sc	hool level? (Tick 1 box only)
	ary education, the Highest school level ol level you have actually completed, not ng.
•	or equivalent
	try requirements that apply to the course you are e student handbook and our website.All our courses proficiency in English equivalent to the level
PART I: ADDITIONAL II	NFORMATION
Have you <b>SUCCESSFULLY</b> completed a	any of the following qualifications?
Bachelor Degree or Higher Degree     Advanced Diploma or Associate De     Diploma (or Associate Diploma)     Other education (including certificates or overseas qualifications not listed above)     I've never completed any qualifications.	egree  Certificate/Technician)  Certificate III (or Trade Certificate)  Certificate II  Certificate I
Will you be continuing your studies ir ○ Yes ○ No ○ Not Sure	n Australia at a higher Education
Name of Institute: Course Name:	Starting Date:
Do you have any disabilities that wil  Yes, please specify below.  Hearing (Deaf)  Intellectual  Medical Condition  Why have you chosen to enrol at WIA knowledge and understanding of cour	No cal Acquired brain impairment ning Mental Illness n Other
	English at home? ecify):
Basic Word processing Basic Email knowledge Basic Excel Spreadsheet knowledg PowerPoint presentation knowled Use of Skype, Webcam, Mobile (fo	ge ge
Do you need any Language and Litera	cy (LLN) support? Yes No
you be happy to undertake recommer	
learning strategies and training mater	
What do you hope to achieve with thi plans after you finish studying?  ○ Get a job ○ Get a promotion ○ Upgrade of enhance my skills	○ Learn more about this industry ○ Increase my confidence ○ Expand my knowledge

Do you have any knowledge of this industry or experience with	this type	of course
for which you will study?	O Yes	O No
	_	_

If yes, Please describe below and know that you may be asked for further evidence

# PART J: PAYMENT DETAILS

Payment should be forwarded by bank transfer to the following:

Bank: Commwealth Bank Account Name: Warwick Institute of Australia **BSB:** 062 016

Account Number: 1103 0904 Bank SWIFT Code: CTBAAU2S Reference: Your Name & Student Number

Tuition fees must otherwise be paid in the form of a bank draft or bank cheque made payable to "Warwick **Institute of Australia**" only. Warwick Institute of Australia is not responsible for any tuition fee paid to a third party's bank account. All payments must be made to an authorised education agent or directly to our

### **ENROLMENT TERMS & CONDITIONS**

#### ACADEMIC PROGRESS

Students must maintain satisfactory academic progress at all times. All the courses are scheduled 20 hours per week (15 hours of face-to-face classroom based and 5 hours of Online based delivery). Students are expected to attend classes regularly to maintain satisfactory (50%) course progress each term.

#### **OVERSEAS STUDENT HEALTH COVER (OSHC)**

All International Students are required to pay Overseas Student Health Cover (OSHC) and maintain cover for the full length of their visa. It is also the student's responsibility to check the conditions of this health cover.

6 months \$271.00 24 months \$1087.00 Rates (Single) 12 months \$543.00

Note: Fees are indicative only. Refer to Fees and Charges as published by each service provider

#### INDICATIVE COST OF LIVING IN AUSTRALIA (SAUD)

According to www.studyinaustralia.gov.au, The figure below is an estimate only to give an indication of the basic rate of living costs under the Migration regulations. The cost can vary significantly depending on where you live in Australia.

Cost of Living (excluding tuition fees) ......\$20,290 a year

\*This includes clothing, food, accommodation, transportation, entertainment and travel cost.

You should be prepared in case your living costs are greater than the figure above.

#### **FFFS**

A non-refundable Enrolment/Application fee of \$200.00 (exclusive of Tuition fees, material fees and CoE issue fee) is required at the time of enrolment and this guarantees your place in the course. The enrolment deadline is 10 working days after the commencement of the

Students who fall behind in the payment of their fees or fail to pay their tuition fee on the due date, may be charged a late payment fee of \$200.00 per term or may be refused training and assessment services and any requests until such times as the fees are paid and up-to-date. Please note that students will be required to maintain academic progress in consultation with the Course Coordinator. Should fees remain overdue for more than one day after the due date WIA will inform the student of their intention to report them for non-payment of fees to DHA via PRISMS. For more information regarding fees and payments

https://www.WIA.edu.au/pre-enrolment/fees-payment/

# **FEE REFUND POLICY**

The request for refund must be made in writing to the WIA by using the Refund Application Form.

- No refunds will be paid to a third party unless it is indicated at the time the Refund
- Application Form is lodged, that any refunds due are payable to a third party.

   Where a refund is approved, Warwick Institute of Australia will make payment of refunds within 28 days of receipt of the Refund Application Form
- In the case of default by Warwick Institute of Australia, the provisions of the ESOS Act 2000 and the ESOS Regulations 2001 apply. For further information about the ESOS Act please see

https://internationaleducation.gov.au/regulatory-information/pages/regulatoryinformation.aspx

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Enrolment fee	No Refund	
Tuition Fees		
Visa refused prior to course commencement	Full refund less an ad fee of \$200	ministration
Withdrawal at least 28 days prior to the initial course agreed start date	50% refund of tuition administration fee of	
Withdrawal less than 28 days prior to the initial course agreed start date		No Refund
Withdrawal after the initial course agreed start date		No Refund
Visa or CoE cancelled due to student breach of their misbehaviour by the student	visa conditions or	No Refund
Does not commence (i.e. does not arrive, or has r for a later start because of health or compassional		No Refund
Visa extension is refused after course commencem	ent	No Refund
Withdrawal from any continuing study, include any	continuing CoE	No Refund
Compulsory Health Insurance (Student visa holders only Airport Pick-up Homestay placement fee	Cond	to the Terms and itions of Third Service Providers
Note: Agreed course start date is the date indicated on the stu	udent's Confirmation of Enro	ment (CoE)

<sup>\*</sup>Deferment, Suspension or Cancellation of Enrolment Application Form must be received at least 28 days prior to the commencement of the following term/s. For deferment, No refund will be applicable unless visa has not been

Other (please specify)

Establish a business

Ocontinue on for more studies at a higher level

#### **RTO DEFAULT**

- Under the Tuition Protection Service (TPS) framework, if Warwick Institute of Australia is unable to fulfill its obligations to complete a course. The TPS framework will facilitates the placement of students in the first instance, and where this is not possible, provides a refund of unexpended tuition fees (i.e. tuition the student has paid for but has not been delivered by the provider).
- Warwick Institute of Australia defaults if the course they offer does not start on the agreed starting day.

  • Warwick Institute of Australia defaults if the course stops being provided after it
- starts and before it is completed or the course is not provided fully to the student
- because the registered provider has had a sanction imposed.

   If Warwick Institute of Australia defaults, WIA will refund to the student within 14 days after the default day and receipt of your Refund Application Form.
- Warwick Institute of Australia will give the student a statement that explains how the refund amount has been worked out. Warwick Institute of Australia dispute resolution processes does not circumscribe the student's right to pursue other legal
- This written agreement, and the right to make complaints and seek appeals of decisions and action under various processes, does not affect the rights of the student to take action under the Australian Consumer Law if the Australian Consumer Law applies
- The Standards for RTOs require the Institute to inform students considering enrolment of their right to a statutory cooling off period. A statutory cooling off period (which is 10 days) is a period of time provided to a consumer to allow them to withdraw from a consumer agreement, where that agreement was established through unsolicited marketing or sales tactics. These include tactic such as door-to-door sales and telemarketing. A statutory cooling off period allows a consumer to withdraw from a sales agreement within 10 days of having received a

sale contract without penalty.
It must be noted that our Institute does not engage in unsolicited marketing or sales tactics and therefore a statutory cooling off period in not applicable to our students who have enrolled into a course. For refund option in other circumstances, students must refer to the refund policy.

• The refund policy is subject to review from time to time.

- The Institute recommends that you read the ESOS Framework Information, which provides legislative protection for International students, available at https://internationaleducation.gov.au/regulatory-information/pages/regulatoryinformation/pages/regu

# COMPLAINTS AND APPEALS POLICY

Students have access to a Complaints and Appeals procedure if they feel they have been unjustly treated or have a serious complaint. Students who feel they have any type of complaint should first contact the Administration Manager. If necessary the complaint will be referred to the Principal Executive Officer in order to resolve the situation. A student dissatisfied with an activity or a decision regarding their academic outcomes can voice their concerns to the staff member concerned and, if appropriate, appeal to the Principal Executive Officer.

If students are still dissatisfied with the outcome of the complaint / grievance / appeal then students may lodge an external appeal or complain about the decision with the Overseas Students Ombudsman. The Overseas Students Ombudsman offers a free and independent service for overseas students who have a complaint or want to lodge an external appeal about a decision made by their private education or training provider. See the Overseas Students Ombudsman website

http://www.ombudsman.gov.au/about/overseas-student-ombudsman-landing-page or phone 1300 362 072 for more information.

# STUDENT CODE OF CONDUCT

All people associated with WIA have the same rights. Harassment, bullying and victimisation will not be tolerated at WIA Discrimination on any grounds is unacceptable. Students who feel that they are being sexually harassed or are the victims of any sort of racism should initially contact the Administration Manager. If the complaint is sufficiently serious, the Principal Executive Officer may establish a formal inquiry and/or refer to external authorities

#### PRIVACY NOTICE

Under the Data Provision Requirements 2012, WIA is required to collect personal information about you and to disclose that personal information to the National

Centre for Vocational Education Research Ltd (NCVER).

Your personal information (including the personal information contained on the enrolment form and your training activity data) may be used or disclosed by WIA for statistical, regulatory and research purposes. WIA may disclose your personal information for these purposes to third parties, including:

• School – if you are a secondary student undertaking VET, including a school-based appropriation in the properties of the

- apprenticeship or traineeship;

   Employer if you are enrolled in training paid by your employer;

   Commonwealth and State or Territory government departments and authorised
- NCVFR:
- Organisations conducting student surveys; and
- Researchers.

Personal information disclosed to NCVER may be used or disclosed for the following purposes:

- issuing a VET Statement of Attainment or VET Qualification, and populating Authenticated VET Transcripts;
  • facilitating statistics and research relating to education, including surveys;
- understanding how the VET market operates, for policy, workforce planning and consumer information: and
- administering VET, including program administration, regulation, monitoring

You may receive an NCVER student survey which may be administered by an NCVER employee, agent or third party contractor. You may opt out of the survey at the time of being contacted.

NCVER will collect, hold, use and disclose your personal information in accordance with the Privacy Act 1988 (Cth), the VET Data Policy and all NCVER policies and protocols (including those published on NCVER's website at www.ncver.edu.au).

# DISCLOSURE OF PERSONAL INFORMATION

Information is collected here in order to meet our obligations under the ESOS Act and the National Code, to ensure student compliance with the conditions of their visa and their obligations under Australian immigration laws generally. The authority to collect this information is contained in the Education Services for Overseas Students Act 2000, the Education Services for Overseas Students Regulations 2001 and the National Code of Practice for Registration Authorities and Providers of Education and Training to Overseas Students. Information collected about you on this form can be provided, in certain circumstances, to the Australian Government and designated authorities and, if relevant, the Tuition Protection Service (TPS).

In other instances information collected can be disclosed without your consent where authorised or required by law, this may include and the circumstance of any suspected breach by the student of a student visa condition.

#### **CHANGE OF ADDRESS AND CONTACT DETAILS**

Upon arriving in Australia you are required to advise us of your residential and email address, telephone number and of any subsequent changes to these contact details. It is your responsibility to ensure that you always update your contact details at the Institute to ensure you receive important information about your course, fee receipts and any other important information.

# PART K: DECLARATION

#### STUDENT DECLARATION

I have read and accept the conditions of enrolment including the cancellation and refund policy of the Institute as stated above. I declare that the information provided by me on this form is true and correct. I authorise the Education Agent nominated by me on this form to act on my behalf in all matters relating to my enrolment. I consent to the collection, use and disclosure of my personal information in accordance with the National VET Data policy.

#### STUDENT INFORMATION

Applicant Name	e:		
Applicant's Sign	ature:		
Date:	/	/	

This agreement must be signed by the student

# REFERRAL / EDUCATIONAL AGENCY INFORMATION

Agency Name:			
Agent's Signature	e:		
Date:	/	/	



# **OFFICE USE ONLY**

ACCEPTED BY Warwick Institute of Australia